



Milton Minor Hockey Association – Refund Policy Effective 2022-23 Season

Our Mission

To bring to the community of Milton a quality hockey experience that positively impacts the lives of the participants and especially serves to deliver outstanding value to the children, parents/guardians, families and the community of Milton.

Purpose: To establish a process for refunding players their hockey fees. At times, due to many different circumstances, a player may request a refund.

We recognize that for the 2022-23 season, hockey programs may be modified through the season.

All refunds must be requested through the MMHA website. Parents are to be directed to:

[www.miltonwinterhawks.com/ Parent's Corner tab/Forms/Registration refund request form](http://www.miltonwinterhawks.com/Parent's%20Corner/tab/Forms/Registration%20refund%20request%20form)

Policy:

Refund Policy:

Our full refund Policy and process is posted on the website under the Parents Corner Tab. (www.miltonwinterhawks.com).

Refund of Tryout fees:

If a player attended any scheduled tryout, tryout fees paid are not refundable. Otherwise, if players did not attend any tryout, tryout fees will be refunded within 30 days, with the exception of a non-refundable \$25 fee.

Refund of Registration Fees if you withdraw by choice before September 5th.

If a player chooses to withdraw by choice prior to September 5th, all registration fees (with the exception of Tryout fees-refer to Tryout fee section) will be refunded within 30 days, with the exception of a non-refundable \$25 fee.

Refund of Registration Fees if you withdraw by choice between Sept 5th and October 20th:

Refunds requested between September 5th and October 20, 2022 will be refunded at 100%, (with the exception of Tryout fees-refer to Tryout fee section) less a \$75 cancellation fee. After this time, no refunds will be given.

Refund of Registration fees if entire season is cancelled prior to the start of programming:

If it is deemed by the MMHA or any of our partners (Town of Milton, Halton Public Health, Ontario Minor Hockey Assn., Ontario Hockey Federation or Hockey Canada) that it is unsafe to

proceed, and our entire season is cancelled, all registration fees will be refunded within 30 days with the exception of a non-refundable fee of \$25.

Refund of Registration Fees if the season is reduced or modified:

If the playing season is reduced, either by starting late or ending early, or modified to include a lesser amount of ice than what was included in the original registration fee, a prorated amount of each participant's registration fees will be refunded within 30 days, with the exception of a non-refundable fee of \$25.

Other

Request for refunds made prior to December 1st, due to illness or injury, that results in a player missing the entirety of the remainder of the season will be reviewed by the Board Treasurer in conjunction with the appropriate VP and Parent Liaison. All such refund requests will require a doctor's note, provided and paid for by the family that states the player cannot participate in organized hockey for the remainder the season. The Board will review on a case-by-case basis and may approve a prorated **credit** less the \$75 cancellation fee, to be applied to the player's account for the following season. **A refund will not be provided.**

Refunds will be approved by the Treasurer. Once jerseys, socks and any outstanding borrowed equipment is returned, the designated office admin staff will process the refund. No refund will be given due to suspensions or any other contravention of the association's code of conduct that results in the player being barred from playing by the association, the OMHA, the OHF and/or the referee's association regardless of the date of the request.